

Patient Portal and App Signup



If you've given us your email address, you will be sent an email with instructions on how to sign up for our Patient Portal. Just follow the steps below:

Step 1: *Look for Portal Verification Email*

This will come from portal@familyallergy.com and contains your temporary username and password, as well as a verification link directing you to the Portal. After signing in, you will be prompted to update your password.

Step 2: *Change Username*

Your default username is your patient account number. To set a custom username, once logged in, click 'Profile' from the left menu. You will see an option to 'Change Username'. We recommend changing your username to something familiar.

Step 3: *Download the Patient App*

While on your Apple or Android mobile device, go to your app store and search 'Family Allergy & Asthma'. Download the free app.

Step 4: *Signing into the App*

Once you have opened the app, select 'Login' and enter your Portal username and password. This will give you full access to all of the app's features.

If you haven't given us an email address or need us to resend the verification email, please call 800.999.1249 and request a Portal account.

